

Achieving Better Decisions

If only... decisions were choices made using certain information, without any time pressures, interpersonal conflict, or competing ideas and agenda. Great to dream! For significant decisions there is always a high degree of fog – the discomfort associated with not having the clarity we would like when it matters. Nevertheless the decisions still must be made.

This workshop introduces an ethical decision-making framework based on research of various processes in use and their outcomes, and addresses common issues within organisations and of leadership in the context of decision making.

Course Benefits

By taking this workshop you will be able to:

- identify key contributors of confusion and conflict when making decisions
- avoid ineffective strategies used to artificially create clarity
- apply sound strategies to reach good decisions
- Work with others in developing the information needed for decisions

Who Would Benefit from Attending?

Anyone responsible for making decisions or providing information to those who will.

Course Outline

Decision-making Approaches

- Lessons from famous débâcle's
- Reasons for failed decisions
- Success approaches to pursue
- Decision-making processes
- Reaching sound decisions
- Ethical decision-making
- Establishing a decision-making framework
- Decision-making and leadership

Working With Decision-makers

- Decision-making styles
- Meeting their communications and information needs

Duration

1 day

